

Landlords and property owners/managers.

Rental property policy for PeakRewardsSM accounts.

Automatic Change Name (ACN) accounts are not eligible to receive the PeakRewardsSM credit when the bill reverts back into the landlord's name upon tenant move-out. This policy was implemented to avoid paying credits on vacant households.



- The PeakRewardsSM payment is for active residential accounts in the program.
- Renter needs to get permission from their landlord to participate in the program.
- BGE asks the renter whether they have landlord permission on all enrollments.
- For ACN accounts, once a customer moves out of a premise the cycling level reverts to 0%, resulting in the cycling credits ceasing until a new tenant moves in.
- A "Welcome Package" is mailed to the new tenant within a month following the move-in to explain the program and offer higher levels of cycling.

Note: The benefit of being an ACN customer outweighs the benefits of the PeakRewardsSM credits because ACN accounts avoid service application charges and deposit fees on move-ins/ move-outs in their residences (as well as other benefits).

More questions?

If you need assistance or have any other questions, call the PeakRewardsSM customer hotline at **1.888.309.PEAK (7325)**, Monday – Friday, 7 am – 7 pm.

Visit [BGESavings.com](https://www.BGESavings.com) for more information about PeakRewardsSM.

Customers who receive PeakRewardsSM bill credits are subject to the Terms & Conditions for the PeakRewardsSM program. Please review the updated Terms & Conditions available at: [BGESavings.com/Resources](https://www.BGESavings.com/Resources).

EmPOWER Maryland programs are funded by a charge on your energy bill. EmPOWER programs can help you reduce your energy consumption and save you money. To learn more about EmPOWER and how you can participate, go to [BGESmartEnergy.com](https://www.BGESmartEnergy.com).