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FALL 2016 Rewarding News

BGE Customers Saved Big on Energy Savings Days.

The summer of 2016 was one of the hottest summers on record. In July, central Maryland saw 17 days over 90°. In spite of the weather, BGE customers participated during Energy Savings Days to reduce their electricity use, decreasing high energy demand and earning credits on their bill. In 2016, customers earned a total of \$9.1 million in bill credits. We thank you for your efforts and participation!

Thanks to you and our over 1 million eligible customers, we were able to reduce energy demand by 362 megawatts (MW) on three of the hottest days this summer, helping to prevent any potential brownouts or blackouts throughout the mid-Atlantic region. By participating in this program, you are helping to reduce the need for additional power plants, keeping down the overall cost of electricity and easing the burden on Maryland's electric delivery system as our state's population continues to grow. This savings graphic shows the impact your participation made in 2016.

To learn more, visit BGE.COM/SmartEnergyRewards.

THE SAVINGS ADDED UP IN 2016

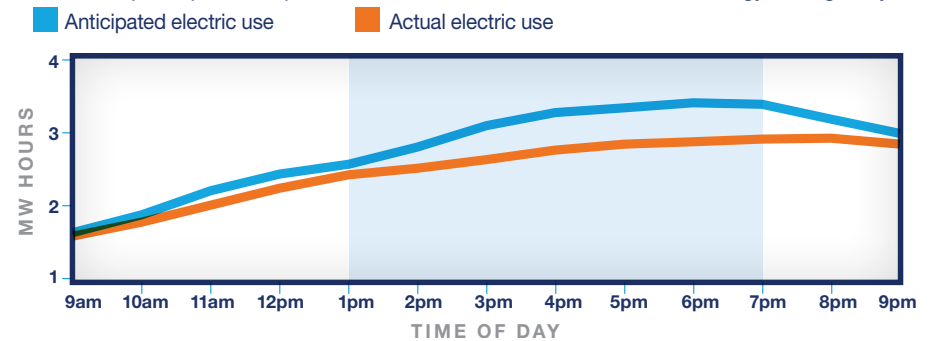
OVER
1
MILLION
total customers
who participated
this summer

\$9.1 MILLION
total bill credits earned, an average
of **\$6.09** per household

362 MEGAWATTS
REDUCED
equal to driving **609,721** miles in a car
or driving across America **218** times

JULY 25, 2016 ENERGY SAVINGS DAY

Customer participation helped reduce electric demand on the hottest Energy Savings Day



BGE SMARTENERGY
rewards
a BGE SMARTENERGY savers program®

INSIDE THIS ISSUE:

- Energy Saving Days
- PeakRewards Electric Water Heater Program
- Online Account
- Stay Connected
- Winter Ready Tips
- Share Your Feedback

Visit BGE.COM/SMARTENERGYREWARDS
or call 1-800-685-0123

This program supports the
EmPOWER MARYLAND
Energy Efficiency Act.

Rewarding News

FALL 2016



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Earn More with the PeakRewards Electric Water Heater Program.

The PeakRewardsSM Electric Water Heater program is designed to help ease the high winter demand for electricity. By joining the PeakRewards Electric Water Heater program, you can receive between \$25 to \$50 in bill credits (November through February). With PeakRewards, saving energy and money is not only smart, it's easy!

LinkReader
Icon

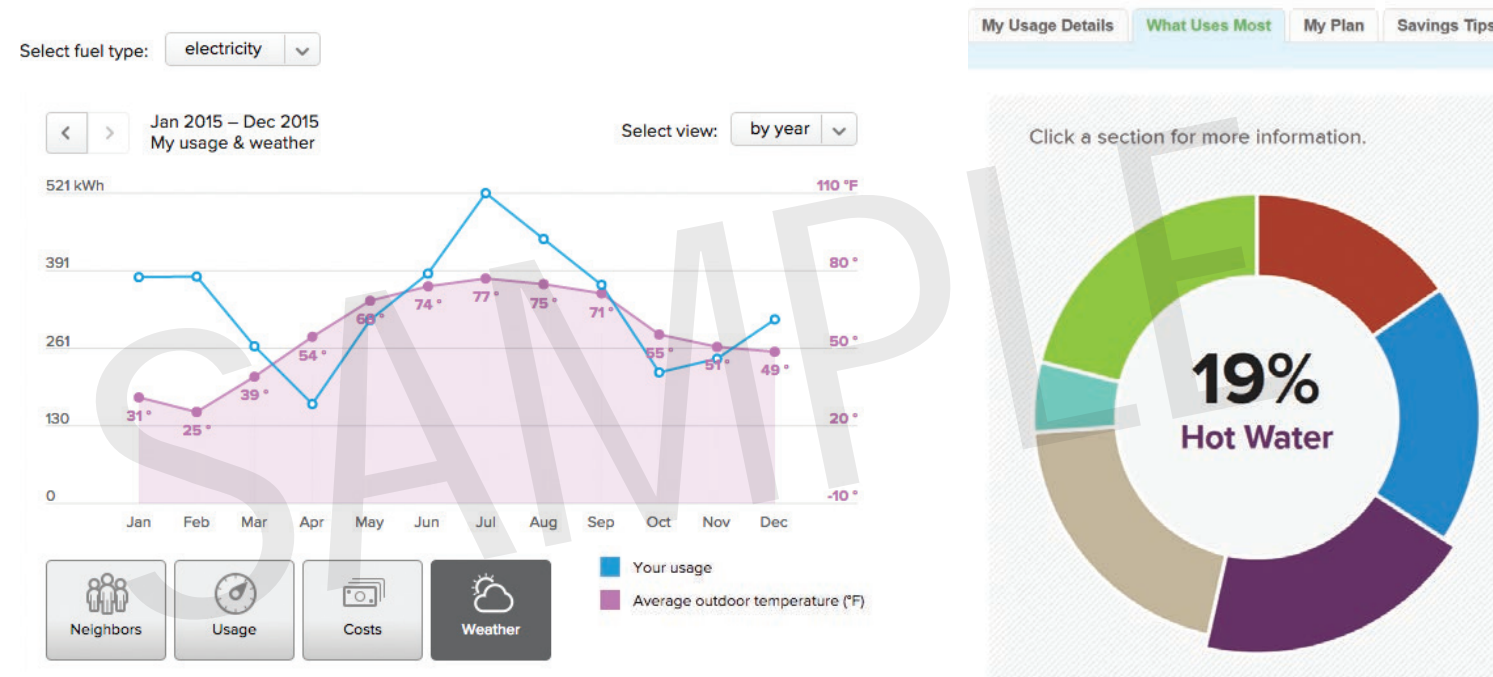
Use the Link Reader
mobile app to learn
more and enroll in the
PeakRewards program.

Get started today. It's easy as 1-2-3:

- Enroll:** Visit BGE.SAVINGS.COM/Enroll or call **1.888.309.PEAK (7325)** Monday through Friday, 7am – 7 pm to enroll today!
- Install:** We will call you to schedule an installation appointment with one of our trained technicians at your convenience.
- Inspect:** Depending on the county in which you reside, a county inspector will schedule a visit (at no charge to you) to inspect the installation of your new Electric Water Heater switch.

BGE.COM/SMARTENERGYREWARDS |

Find the Savings Using Your Online Account.



Discover the energy-saving tools available at your fingertips by logging into BGE.COM/MyAccount and exploring the *My Usage* tab. Under the *My Usage* tab, you can access a number of charts and savings tips customized just for you. The information provided is made possible by the smart meter installed at your home.

From this tab, you can compare your energy usage to your neighbors, view your projected bill, see how your usage changes with the weather or even determine during what part of the day you are using the most energy. By understanding how and when you use energy, you can become more conscious of your energy use and make adjustments.

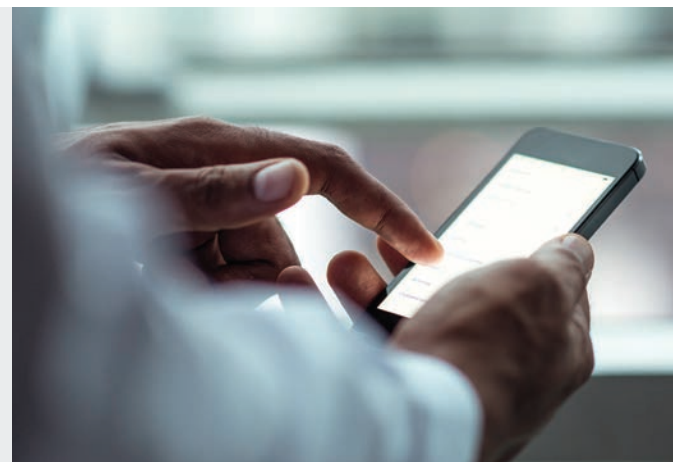
By clicking on “What Uses Most” at the top of the *My Usage* page, you can create a home profile, learn what the biggest energy consumers are in your home and receive customized tips on how you can maximize your savings by making small, energy-smart changes. Review a greater number of these tips by clicking over to the “Savings Tips” section of the *My Usage* page.

Take a few minutes to explore all the ways your BGE online account can help you save energy and money every day. If you don't already have a BGE online account, create one now at BGE.COM/MyAccount.

Voice Your Opinion and Take Our Survey.

Please share your feedback regarding Energy Savings Days and take our brief satisfaction survey. The survey should take less than five minutes to complete and will help ensure we strive to continue to meet your expectations.

Visit BGESAVINGS.COM/SER_SURVEY to share your feedback.



Make Sure Your Home is Winter Ready.

Last year, Maryland experienced record level snowfall and low temperatures. Be prepared this year by taking these steps:

- **Maintain your heating system.** Have your local HVAC contractor perform a routine annual inspection of your heating system to ensure it will operate properly this winter season. Replace your furnace filter every 1-3 months to maximize efficiency.
- **Seal and insulate your home.** Heating loss due to a lack of insulation can cause a rise in energy bills each winter. Prevent warm air from escaping your home by installing extra insulation and caulking or sealing any air leaks around drafty windows and doors.
- **Schedule a Quick Home Energy Check-up.** A Quick Home Energy Check-up is a fast, easy way to increase the energy efficiency of your home and help you start saving immediately. When you schedule a Check-up, one of our energy efficiency professionals will come to your home and check the condition of its insulation, heating and air cooling system, lighting, appliances and more to identify simple ways to help you save energy and money! You can schedule a Quick Home Energy Check-up at no out-of-pocket cost to you.
- **Schedule a Home Performance Audit.** A certified Home Performance contractor will use state-of-the-art diagnostic equipment to perform a comprehensive home energy audit and determine how improvements throughout your home can work together to maximize energy efficiency and savings. Home Performance Audits start at \$100*. For more information, visit BGESmartEnergy.COM.



For more winter savings tips and to see a virtual home tour to identify places where you can save, visit BGE.COM/WinterReady.

Stay Connected and Sign Up for Alerts.

Now, you have more ways than ever to stay informed about your BGE account by logging into BGE.COM/MyAccount and signing up for alerts by phone, email or text.

- Bill Payment Reminder emails notify you when your payment is due.
- Severe Impact Weather Alerts keep you informed of potential power outages while helping you plan ahead of a major storm.
- Customized Home Energy Reports, High Usage Alerts and weekly energy usage emails notify you of your energy usage so you can find more ways to save energy and money.
- Energy Savings Day notifications let you know when the next event is taking place and alert you of how much you saved after the event.
- Sign up for outage text alerts by texting “ADD OUTAGE” to MYBGE (69243). Then, if your power ever goes out, simply text “OUT” to let us know. Outage text alerts are an easy way to report an outage and receive quick updates on your power restoration status. You can also receive Outage Notifications by email or phone.

To learn more and to sign up today, visit BGE.COM/Alerts.

How to sign up for BGE alerts

- 1 LOGIN to BGE.com/MyAccount
- 2 CLICK on [My Profile](#) in the left navigation
- 3 SELECT [My Notification Preferences](#)
- 4 SELECT your preferences (phone call, email, and/or text) for each of the options available

[SIGN IN](#)



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